

1. Usability Testing

a. Scenarios

- i. Onboarding experience: imagine you are a caregiver that is interested in using technology to manage the caregiving tasks. You download the telehealth app called WellCloud and begin to sign up. How would you:
 1. Create an account
 2. Answer the questions on the following pages
 3. Add a patient
 4. Go to the homescreen
- ii. General UI: Now that you have located the homescreen, we are going to direct you through a few scenario based tasks.
 1. You have several personal and caregiving stuff to manage. There is a calendar for you to schedule the activities. How would you:
 - a. Locate the calendar feature
 - b. Add an event to your schedule
 - c. Find the schedule details
 - d. Go back to the the calendar page
 - e. Add a medication
 - i. Make sure that it is a recurring event for 5 days a week.
 - ii. Make sure the color is violet so it is different from the other medications
 - iii. Save changes
 2. Now you have questions about your loved one's current allergies.. Based on this information go ahead and
 - a. Locate the medical information tab
 - b. Choose the allergy filter and and select Dr. Arm
 - c. Click into the allergy info to read the notes made by Dr.Arm
 3. You realize you have additional questions that are not addressed in the medical information tab. Go ahead and:
 - a. Navigate back to the medical information
 - b. Find your doctor's information
 - c. Call your doctor
 4. Go back to home screen

Questions:

1. Was there anything that you were confused on how to find or navigate?
2. What changes would you make to the current design or navigation?
3. Any extra comments?